

REPORT HIGHLIGHTS



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New Jersey Did Not Ensure Providers Complied With Federal and State Requirements at All 20 Adult Day Health Services Facilities Audited

Why OIG Did This Audit

- Adult day health services (ADHS) facilities provide preventive, diagnostic, therapeutic, and rehabilitative services under medical and nursing supervision to meet the needs of functionally impaired adult participants.
- OIG has conducted health and safety reviews of adult day care facilities in various States. These reviews identified multiple health and safety issues that put program enrollees at risk.
- This audit assessed whether New Jersey ensured that ADHS providers that serve Medicaid managed care enrollees complied with Federal and State requirements.

What OIG Found

- New Jersey did not ensure that ADHS providers that serve Medicaid managed care enrollees complied with Federal and State requirements. All 20 ADHS providers that we reviewed did not comply with 1 or more health and safety and administrative requirements. We found a total of 348 instances of noncompliance with these requirements at the 20 providers.
- New Jersey's inspections of facilities were insufficient to ensure a continuously safe and nonhazardous environment. As a result, enrollees were at risk in numerous instances.

What OIG Recommends

We recommend that New Jersey ensure that providers correct the 348 instances of noncompliance identified in this report; improve its oversight and monitoring of the providers; and work with providers to improve their facilities, staffing, and training. The full recommendations are in the report. In written comments on our draft report, New Jersey did not indicate concurrence or nonconcurrence with our recommendations but detailed steps it has taken and plans to take in response to our recommendations.