NOV 30 2004

Report Number: A-09-02-00083

Mr. Stan Rosenstein
Deputy Director
Medical Care Services
California Department of Health Services
1501 Capitol Avenue, Suite 6086
MS 4000
Sacramento, California 95814-5005

Dear Mr. Rosenstein:

Enclosed are two copies of the Department of Health and Human Services (HHS), Office of Inspector General (OIG) final report entitled “Review of Medicaid Claims for Patients Under Age 21 in Private Psychiatric Hospitals That Were Institutions for Mental Diseases in California During the Period July 1, 1997, through January 31, 2001.” A copy of this report will be forwarded to the HHS action official noted below for review and any action deemed necessary.

Final determination as to actions taken on all matters reported will be made by the HHS action official. We request that you respond to the HHS action official within 30 days from the date of this letter. Your response should present any comments or additional information that you believe may have a bearing on the final determination.

In accordance with the principles of the Freedom of Information Act, 5 U.S.C. § 552, as amended by Public Law 104-231, OIG reports issued to the Department’s grantees and contractors are made available to members of the press and general public to the extent the information is not subject to exemptions in the Act that the Department chooses to exercise (see 45 CFR part 5).

Please refer to report number A-09-02-00083 in all correspondence.

Sincerely,

[Signature]

Lori A. Ahlstrand
Regional Inspector General
for Audit Services

Enclosures – as stated
Direct Reply to HHS Action Official:

Mr. Jeff Flick
Regional Administrator, Region IX
Centers for Medicare & Medicaid Services
75 Hawthorne Street, Suite 408
San Francisco, California 94102
REVIEW OF MEDICAID CLAIMS
FOR PATIENTS UNDER AGE 21
IN PRIVATE PSYCHIATRIC HOSPITALS THAT
WERE
INSTITUTIONS FOR MENTAL DISEASES
IN CALIFORNIA
DURING THE PERIOD
JULY 1, 1997, THROUGH JANUARY 31, 2001
The mission of the Office of Inspector General (OIG), as mandated by Public Law 95-452, as amended, is to protect the integrity of the Department of Health and Human Services (HHS) programs, as well as the health and welfare of beneficiaries served by those programs. This statutory mission is carried out through a nationwide network of audits, investigations, and inspections conducted by the following operating components:

**Office of Audit Services**

The OIG's Office of Audit Services (OAS) provides all auditing services for HHS, either by conducting audits with its own audit resources or by overseeing audit work done by others. Audits examine the performance of HHS programs and/or its grantees and contractors in carrying out their respective responsibilities and are intended to provide independent assessments of HHS programs and operations in order to reduce waste, abuse, and mismanagement and to promote economy and efficiency throughout the department.

**Office of Evaluation and Inspections**

The OIG's Office of Evaluation and Inspections (OEI) conducts short-term management and program evaluations (called inspections) that focus on issues of concern to the department, the Congress, and the public. The findings and recommendations contained in the inspections reports generate rapid, accurate, and up-to-date information on the efficiency, vulnerability, and effectiveness of departmental programs. The OEI also oversees State Medicaid fraud control units, which investigate and prosecute fraud and patient abuse in the Medicaid program.

**Office of Investigations**

The OIG's Office of Investigations (OI) conducts criminal, civil, and administrative investigations of allegations of wrongdoing in HHS programs or to HHS beneficiaries and of unjust enrichment by providers. The investigative efforts of OI lead to criminal convictions, administrative sanctions, or civil monetary penalties.

**Office of Counsel to the Inspector General**

The Office of Counsel to the Inspector General (OCIG) provides general legal services to OIG, rendering advice and opinions on HHS programs and operations and providing all legal support in OIG's internal operations. The OCIG imposes program exclusions and civil monetary penalties on health care providers and litigates those actions within the department. The OCIG also represents OIG in the global settlement of cases arising under the Civil False Claims Act, develops and monitors corporate integrity agreements, develops compliance program guidances, renders advisory opinions on OIG sanctions to the health care community, and issues fraud alerts and other industry guidance.
Notices

THIS REPORT IS AVAILABLE TO THE PUBLIC
at http://oig.hhs.gov

In accordance with the principles of the Freedom of Information Act (5 U.S.C. 552, as amended by Public Law 104-231), Office of Inspector General, Office of Audit Services reports are made available to members of the public to the extent the information is not subject to exemptions in the act. (See 45 CFR Part 5.)

OAS FINDINGS AND OPINIONS

The designation of financial or management practices as questionable or a recommendation for the disallowance of costs incurred or claimed, as well as other conclusions and recommendations in this report, represent the findings and opinions of the HHS/OIG/OAS. Authorized officials of the HHS divisions will make final determination on these matters.
EXECUTIVE SUMMARY

OBJECTIVE

The objective of our review was to determine if controls were in place to preclude California from claiming Federal Medicaid funds for all medical services, except inpatient psychiatric services, provided to residents under age 21 in private psychiatric hospitals that were institutions for mental diseases (IMD). Examples of the types of medical claims included in this review were laboratory, pharmacy, and ambulance services.

SUMMARY OF FINDING

Federal regulations at 42 CFR §§ 435.1008 and 441.13 preclude paying Federal Medicaid funds for any services to residents under age 65 who are in an IMD, except for inpatient psychiatric services provided to individuals under age 21 and in some instances those under age 22.

Our review of a random sample of 100 Medicaid patient stays in private psychiatric hospitals that were IMDs revealed that 18 patient stays had claims for medical services for which California improperly claimed Federal funds. The amount of improperly claimed medical services in our sample was $2,980 ($1,490 Federal share). In our opinion, California improperly claimed Federal funds because it did not have controls to prevent claims for medical services, other than inpatient psychiatric services, provided to residents under age 21 in private psychiatric hospitals that were IMDs. As a result, from July 1, 1997, through January 31, 2001, we estimate that California improperly claimed $310,266 ($155,133 Federal share) for medical services.

RECOMMENDATIONS

We recommend that California:

- refund to the Federal Government $155,133 of Federal Medicaid funds improperly claimed for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals;

- implement controls to prevent Federal Medicaid funds from being claimed for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals; and

- identify and refund to the Federal Government any Federal Medicaid funds improperly claimed after January 31, 2001, for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.
CALIFORNIA COMMENTS

In its written comments on our draft report, California stated that it continues to review the Federal laws that address Medicaid coverage of inpatient psychiatric services for IMD patients under age 21 and may appeal the final audit report based on the outcome of its review. California’s comments are included in their entirety as an appendix to this report.
TABLE OF CONTENTS

INTRODUCTION.................................................................1

BACKGROUND .................................................................1
  Definition of an Institution for Mental Diseases ......................1
  Medicaid Exclusion ......................................................1
  California Medicaid Program ...........................................1

OBJECTIVE, SCOPE, AND METHODOLOGY ................................1
  Objective ...........................................................................1
  Scope ..............................................................................1
  Methodology ......................................................................2

FINDING AND RECOMMENDATIONS .........................................3

FEDERAL REGULATIONS AND GUIDANCE ................................3
  Legislative and Regulatory Background ..................................3
  CMS Guidance ..................................................................3

IMPROPER CLAIMS FOR MEDICAL SERVICES ..........................4

NO CONTROLS TO PREVENT IMPROPER CLAIMS .......................4

ESTIMATION OF THE IMPROPER CLAIMS ...............................4

RECOMMENDATIONS ..........................................................4

CALIFORNIA COMMENTS ....................................................5

APPENDIXES

A – PRIVATE PSYCHIATRIC HOSPITALS THAT WERE IMDs INCLUDED IN OUR AUDIT

B – SAMPLING METHODOLOGY

C – SAMPLE RESULTS AND PROJECTION

D – CALIFORNIA WRITTEN COMMENTS ON OIG DRAFT REPORT
INTRODUCTION

BACKGROUND

Definition of an Institution for Mental Diseases

Section 1905(i) of the Social Security Act (the Act) and 42 CFR § 435.1009 define an IMD as a hospital, nursing facility, or other institution of more than 16 beds that is primarily engaged in providing diagnosis, treatment, or care of persons with mental diseases, including medical attention, nursing care, and related services. Private psychiatric hospitals with more than 16 beds are IMDS.

Medicaid Exclusion

Federal regulations at 42 CFR §§ 435.1008 and 441.13 preclude paying Federal Medicaid funds for any services to residents under age 65 who are in an IMD, except for inpatient psychiatric services provided to individuals under age 21 and in some instances those under age 22.¹

California Medicaid Program

In California, the Department of Health Services administers the State’s Medicaid program.

The private psychiatric hospitals in our review submitted their claims for inpatient psychiatric services to California’s fiscal intermediary. Inpatient psychiatric services did not include the services of a physician or psychologist. Physicians and psychologists billed separately for their services.

OBJECTIVE, SCOPE, AND METHODOLOGY

Objective

The objective of our review was to determine if controls were in place to preclude California from claiming Federal Medicaid funds for all medical services, except inpatient psychiatric services, provided to residents under age 21 in private psychiatric hospitals that were IMDS. Examples of the types of medical claims included in this review were laboratory, pharmacy, and ambulance services.

Scope

Our audit period covered July 1, 1997, through January 31, 2001. During our audit, we did not review the overall internal control structure of California’s Medicaid program; we limited our review of internal controls to obtaining an understanding of California’s controls to prevent Federal Medicaid funds from being claimed for all medical services, except inpatient psychiatric

¹ If the individual was receiving the services immediately before he or she reached age 21, services may continue to be provided until the earlier of (1) the date the individual no longer requires the services or (2) the date the individual reaches age 22.
services, provided to IMD residents under age 21. We did not review the rates used by California to claim Medicaid reimbursement for inpatient psychiatric services.

We performed our fieldwork from July 2003 through March 2004, which included visits to the California Department of Health Services, its Medicaid fiscal intermediary in Sacramento, and the Centers for Medicare & Medicaid Services (CMS) Region IX offices in San Francisco. We also made onsite visits to various county mental health programs and private psychiatric hospitals throughout California.

Methodology

To accomplish our audit objective, we:

- reviewed Medicaid law and regulations, and CMS guidelines provided to the States concerning the allowability of medical services for patients under age 21 in IMDs;

- reviewed California’s State plan and Code of Regulations concerning claims for medical services for these patients;

- obtained an understanding of computer controls and edits established by California regarding the claiming of Federal Medicaid funds for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21;

- obtained a list of California’s private psychiatric hospitals (app. A provides a list of the hospitals included in our audit);

- obtained computerized paid Medicaid claims data from California for the period July 1, 1997, through January 31, 2001;

- contacted the providers and county mental health program officials to confirm the purpose of medical services that California claimed;

- reviewed Medicaid payment histories for 100 randomly selected patient stays in private psychiatric hospitals to determine if California received Federal funds for medical services provided during the inpatient stay (app. B provides a description of our sampling methodology); and

- used a variable appraisal program to estimate the amount of Federal funds improperly claimed by California for medical services provided during our review period (app. C provides details of our sample appraisal).

We conducted our review in accordance with generally accepted government auditing standards.
FINDING AND RECOMMENDATIONS

Our review of a random sample of 100 Medicaid patient stays in private psychiatric hospitals that were IMDs revealed that 18 patient stays had claims for medical services for which California improperly claimed Federal funds. The amount of improperly claimed medical services in our sample was $2,980 ($1,490 Federal share). In our opinion, California improperly claimed Federal funds because it did not have controls to prevent claims for medical services, other than inpatient psychiatric services, provided to residents under age 21 in private psychiatric hospitals that were IMDs. As a result, from July 1, 1997, through January 31, 2001, we estimate that California improperly claimed $310,266 ($155,133 Federal share) for medical services.

FEDERAL REGULATIONS AND GUIDANCE

Legislative and Regulatory Background

Section 1905(a) of the Act defines the term “medical assistance.” Medical assistance includes inpatient hospital services and nursing facility services for IMD residents 65 years of age or over but excludes care or services for IMD residents who are under 65, except “inpatient psychiatric hospital services for individuals under the age of 21.”

Federal regulations prohibit payment of Federal Medicaid funds for “any individual who is under age 65 and is in an institution for mental diseases, except an individual who is under age 22 and receiving inpatient psychiatric services under subpart D of this part.” (See 42 CFR § 441.13.)

CMS Guidance

CMS guidance to States specifies that Federal Medicaid funds are available only for inpatient psychiatric services for IMD residents under age 21 and in certain instances those under age 22. Specifically, CMS issued Transmittal Number 65 of the State Medicaid Manual in March 1994 and Transmittal Number 69 of the State Medicaid Manual in May 1996. Section 4390 of the State Medicaid Manual, entitled “Institutions for Mental Diseases,” provides in subsection A.2. (“IMD Exclusion”):

The IMD exclusion is in 1905(a) of the Act in paragraph (B) following the list of Medicaid services. This paragraph states that FFP [Federal financial participation] is not available for any medical assistance under title XIX for services provided to any individual who is under age 65 and who is a patient in an IMD unless the payment is for inpatient psychiatric services for individuals under age 21.

In summary, based on the Act, the implementing Federal regulations, and CMS guidance, Federal funds may not be claimed for any medical services, except inpatient psychiatric services, for IMD residents under age 21.
IMPROPER CLAIMS FOR MEDICAL SERVICES

We reviewed a random sample of 100 Medicaid patient stays in private psychiatric hospitals that were IMDs. In 18 of 100 sample patient stays, the patients received medical services for which California improperly claimed Federal Medicaid funds. There were 102 claims for medical services, which totaled $2,980 ($1,490 Federal share).

We based our review on Federal law and regulations. Specifically, if the following criteria were met, we considered the claim under review improper and unallowable:

- The beneficiary was a resident of an IMD on the service date of the claim under review.
- The beneficiary was under age 21 on the service date under review.
- The service was not related to a psychiatric condition.
- The service provider was paid, and California claimed Federal funds for the services rendered.

NO CONTROLS TO PREVENT IMPROPER CLAIMS

In our opinion, California improperly claimed Federal funds because it did not have controls to prevent claims for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

ESTIMATION OF THE IMPROPER CLAIMS

During our audit period, we estimate that California improperly claimed $310,266 ($155,133 Federal share) for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

RECOMMENDATIONS

We recommend that California:

- refund to the Federal Government $155,133 of Federal Medicaid funds improperly claimed for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals;
- implement controls to prevent Federal Medicaid funds from being claimed for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals; and
- identify and refund to the Federal Government any Federal Medicaid funds improperly claimed after January 31, 2001, for medical services, other than inpatient
psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

CALIFORNIA COMMENTS

In its written comments on our draft report, California stated that it continues to review the Federal laws that address Medicaid coverage of inpatient psychiatric services for IMD patients under age 21 and may appeal the final audit report based on the outcome of its review. California's comments are included in their entirety as appendix D.
APPENDIXES
APPENDIX A

PRIVATE PSYCHIATRIC HOSPITALS
THAT WERE IMDs INCLUDED IN OUR AUDIT

1. Alvarado Parkway Institute Behavioral Health System
2. Anacapa Hospital
3. Aurora Charter Oak
4. Aurora San Diego
5. BHC Alhambra Hospital
6. California Specialty Hospital
7. Canyon Ridge Hospital
8. Cedar Vista Hospital
9. Charter Behavioral Health System of So. Cal/Corona
10. City of Angels Medical Center – Ingleside Campus
11. College Hospital
12. Del Amo Hospital
13. Fremont Hospital
14. Heritage Oaks Hospital
15. Knollwood Psychiatric & Chemical Dependency Center
16. Langley Porter Psychiatric Institutes
17. Loma Linda University Behavioral Medicine Center
18. Mt. Diablo Hospital
19. Newport Bay Hospital
20. Pacific Shores Hospital
21. Pine Hospital
22. Sierra Vista Hospital
23. Stanislaus Behavioral Health Center
24. St. Joseph's Behavioral Health Center
25. Sutter Center for Psychiatric
26. UCLA Neuropsychiatry Hospital
27. Van Nuys Hospital
28. Vista Del Mar Hospital
29. Walnut Creek Hospital
SAMPLING METHODOLOGY

Audit Objective

The objective of our review was to determine if controls were in place to preclude California from claiming Federal Medicaid funds for all medical services, except inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

Population

The population was medical claims, except inpatient psychiatric claims, made on behalf of Medicaid beneficiaries under age 21 who were residents of private psychiatric hospitals that were IMDS from July 1, 1997, through January 31, 2001.

Sampling Frame

The sampling frame was a computer file containing detailed claims for inpatient stays for Medicaid beneficiaries under age 21 who were residents of private psychiatric hospitals during our review period.

We extracted the claims from the paid claims files maintained at California’s fiscal intermediary.

Sampling Unit

The sampling unit consisted of all medical services provided and billed during an inpatient psychiatric hospital stay.

Sample Design

We used a simple random sample of inpatient stays in private psychiatric hospitals during our review period.

Sample Size

We selected a sample size of 100 inpatient psychiatric hospital stays.

Source of the Random Numbers

The source of the random numbers was the Office of Inspector General statistical sampling software dated October 1998. We used the Random Number Generator for our simple random sample.

Method forSelecting Sample Items

We numbered the inpatient stays sequentially, generated a set of random numbers, correlated the
random numbers to the sequential numbers assigned to each inpatient stay, and created a list of the 100 sample items.

**Characteristics To Be Measured**

We used applicable Federal laws and regulations to determine whether a claim was questionable. Specifically, if the following criteria were met, the claim under review was considered improper and unallowable:

- The beneficiary was a resident of an IMD on the service date of the claim under review.
- The beneficiary was under age 21 on the service date under review.
- The service was not related to a psychiatric condition.
- The service provider was paid, and California claimed Federal funds for the services rendered.

**Estimation Methodology**

We used the Office of Inspector General variables appraisal program in RAT-STATS to appraise the sample results. We used the lower limit at the 90-percent confidence level to estimate the Federal Medicaid funds improperly claimed for all medical services, except inpatient psychiatric services, for residents of IMDs who were under age 21.
SAMPLE RESULTS AND PROJECTION

The results of our review of the Medicaid claims submitted during the 100 inpatient psychiatric hospital stays were as follows:

<table>
<thead>
<tr>
<th>Number of Patient Stays in Universe</th>
<th>Sample Size</th>
<th>Number of Improper Medical Service Claims</th>
<th>Number of Improper Medical Service Claims</th>
<th>Amount of Improper Medical Service Claims</th>
</tr>
</thead>
<tbody>
<tr>
<td>26,591</td>
<td>100</td>
<td>18</td>
<td>102</td>
<td>$2,980.04</td>
</tr>
</tbody>
</table>

Projection of Sample Results

(Precision at the 90-Percent Confidence Level)

Point Estimate $792,422
Lower Limit $310,266
Upper Limit $1,274,579
Sample Precision ±60.85 percent
October 15, 2004

Ms. Lori A. Ahlstrand
Regional Inspector General for
Audit Services
Office of Audit Services
Region IX
50 United Nations Plaza, Room 171
San Francisco, CA 94102

Dear Ms. Ahlstrand:

COMMON IDENTIFICATION NUMBER A-09-02-00083: REVIEW OF MEDICAID CLAIMS FOR PATIENTS UNDER AGE 21 IN PRIVATE PSYCHIATRIC HOSPITALS THAT WERE INSTITUTIONS FOR MENTAL DISEASES IN CALIFORNIA DURING THE PERIOD JULY 1, 1997 THROUGH JANUARY 31, 2001

This is in response to your August 11, 2004, correspondence regarding the subject audit. Your findings disclosed that the State claimed $155,133 of unallowable federal financial participation (FFP) for medical services, other than inpatient psychiatric services, provided to Institutions for Mental Diseases (IMD) residents under age 21 in private psychiatric hospitals.

Following in bold are the Department of Health Services' (DHS) responses to your recommendations:

1. Refund to the federal government $155,133 of federal Medicaid funds improperly claimed for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

DHS will be requesting the auditor's documentation in support of this recommendation, and pending our review of this documentation and the auditor's methodology using the variable appraisal program to estimate the amount of federal funds improperly claimed, we are unable to verify the amount the auditor indicates should be refunded to the federal government for the audit period.
2. Implement controls to prevent federal Medicaid funds from being claimed for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

Subject to DHS' findings on the review of the auditor's documentation, DHS will determine if it is feasible to identify the subject population in this audit and implement system controls to prevent payment of claims for services to this group and subsequent claiming of federal Medicaid funds.

3. Identify and refund to the federal government any federal Medicaid funds improperly claimed after January 31, 2001, for medical services, other than inpatient psychiatric services, provided to IMD residents under age 21 in private psychiatric hospitals.

Based on DHS' review of the auditor's documentation and being able to identify the target group, DHS will refund to the federal government any federal Medicaid funds improperly claimed for IMD excluded services after January 31, 2001 (February 1, 2001 to June 30, 2004) by December 2004; pending the system change, this reimbursement process could be done on an annual basis every December of each calendar year for the preceding state fiscal year (FY) effective FY July 2004 to June 30, 2005.

Additional Areas of Concern:
DHS is continuing to review the underlying interpretation of the federal laws, rules, and guidelines that address Medicaid coverage of inpatient psychiatric services for individuals under age 21 who are patients in IMD. Depending on the outcome of the review, DHS may appeal the final audit report.

DHS has reviewed the list of private psychiatric hospitals used by the OIG (Appendix A). The listing includes Stanislaus Behavioral Health Center, which is owned by and operates under a consolidated license with Doctors' Medical Center. DHS does not consider this facility to be an IMD, since the Medicare program treats the Medical Center and Stanislaus Behavioral Health Center as a single entity. DHS understands that the OIG audit did not make a formal determination that Stanislaus Behavioral Health Center was an IMD, but rather relied on the listing of acute psychiatric hospitals provided by the DHS Licensing and Certification, whose records only address licensing status, not IMD status.
DHS also understands that no claims from Stanislaus Behavioral Health Center were included in the audit sample, so that there is no direct impact to the audit results. DHS will not include Stanislaus Behavioral Health Center in its actions to comply with Recommendation No. 3 as described above.

If you have any questions, please contact Mr. Stan Rosenstein, Deputy Director of Medical Care Services, at (916) 440-7800.

Sincerely,

Sandra Shewry
Director

cc:  Mr. Stan Rosenstein  
Deputy Director  
Medical Care Services  
Department of Health Services  
1501 Capitol Avenue, MS 4000  
P.O. Box 997413  
Sacramento, CA  95899-7413

Mr. Roberto B. Martinez, Chief  
Medi-Cal Policy Division  
Department of Health Services  
1501 Capitol Avenue, MS 4600  
P.O. Box 997417  
Sacramento, CA  95899-7417

Ms. Mary Cody, CPA  
Audit Coordinator  
Department of Health Services  
1500 Capitol Avenue, MS 2001  
P.O. Box 997413  
Sacramento, CA  95899-7413
Ms. Teri Barthels, Chief
Medi-Cal Mental Health Policy
Department of Mental Health
1600 Ninth Street, MS A-31
Sacramento, CA 95814